



Home Town Services

Housekeeping & Carpet Cleaning

STANDARD WAND SERVICE

How it Works

Most carpet cleaning services (ourselves included) use a wand connected to a truck mount system for cleaning carpets, tile and grout, and upholstery. This is the industry standard for carpet cleaning, and it does a great job. A wand looks a lot like a vacuum head, and performs a relatively similar function. Jets of hot water stream from the front of the head, and the water is immediately pulled back through an intake using the high-power truck mount system. In this process, the carpet is pre-treated with a cleaning solution spray, spot treatment and/or pet odor enzyme digesters, cleaned with the wand, then rinsed with pure, clear water. Teflon Stainguard is applied after the rinse.



Professionals recommend having your carpets cleaned at least once per year; if you have children, pets, health issues such as allergies or lung problems, or live in an environment prone to gathering mold or dirt, you may want to have your carpets cleaned as much as once per quarter. *You cannot clean your carpets too much.* Having your carpets regularly, professionally cleaned will provide you a healthier home and give your carpet longer life.

What's the Difference Between Portable Units and Truck Mount Cleaning?

One of the questions we often hear is, "We clean our carpets regularly with a portable home steam cleaner. How is this different?"

A big problem with portable units is over-wetting. The most counter-productive thing you can do when cleaning your carpet is allow water to soak into the pad.

Water in your carpet padding can cause mold and fungus growth. Wet carpet padding can also revive old spots and odors from deep within that you may have thought were gone, causing them to wick back to the surface through the carpet fiber and creating more spotting and odor.

Home units don't have the suction power to pull the warm water back out of the carpet completely, giving water time to soak into the pad. Our equipment is run with an extremely powerful, truck-mounted engine that pulls almost all the water back out of your carpet. In the case of wand service, you can expect your carpet to be completely dry in anywhere from 4-12 hours (depending on environmental conditions such as moisture and temperature), and with the Rotovac, 2-4 hours. Home units generally take several days to dry completely, even if the surface feels mostly dry.



Microscopic dust mites like this little guy exist in great profusion throughout your home, eating dead skin cells you and your pets leave behind. Yum! Many people are allergic to their feces and suffer breathing problems and rashes as a result of mite infestations. You cannot get rid of mites, but you can drastically reduce their numbers with regular deep carpet and upholstery cleanings. They are especially problematic in the winter when we close our homes and spend more time indoors. Households with pets are likely to have a larger concentration of mites due to a larger food source. *What else is hiding in your carpet?*

When To Use Wand Service

At Home Town, we offer two types of truck mount carpet cleaning: Standard Wand service, and Rotovac Carpet Restoration. Clients often ask how they know which method they should use.

Use the wand when:

- You're in between deep cleanings. We recommend the Rotovac once per year, and wand for any interim cleanings.
- You're cleaning a rental, or you're thinking about having your carpet replaced.
- You're on a budget and want a lot of value for a little money. The wand provides a great clean, and it's inexpensive.
- Whenever you want!

Give us a call if you have any questions, and we'll be glad to help you with a carpet maintenance plan or schedule an appointment for you. **(253) 964-3141**

In cases of severe soiling, spots and odor (such as pet urine) wicking up through carpet fiber is even possible with the truck mount system. In this case, it is advised that you replace the padding in the trouble spot. If you need help, give us a call and we'll refer you to a company we trust.

Our truck mount system uses hot enough water (up to 240 degrees) to kill contaminants such as dust mites, mold, fungus, and other nasty things that might be living in your carpeting. Home units will not reach high enough temperatures to sterilize and disinfect.

We also use cleaning solutions that won't leave residues like the shampoos that are recommended for home cleaners. We pre-spray your carpeting with various non-toxic solutions (according to your needs: pet odor enzyme digester, general cleaning, etc.), then rinse the carpet with pure, clear water. Home units are not powerful enough to pull the shampoo back out completely, leaving residue which can attract more dirt which results in your carpet looking worse than it did before you cleaned it after just a few weeks of traffic.

So, should you throw your home steam cleaner to the curb? No! Home units are great for immediate spot treatment. (Take a look at our [Home Spot Treatment](#) guide for more information.) If you're looking for a truly healthy, deep clean for your whole home, though, we recommend you call professionals.

You wouldn't try to fix a faulty set of auto brakes using duct tape and spoons, would you? Having the right tools and education to maintain your carpet is important if you're interested prolonging its life and keeping a healthy home. Don't trust your one of your most important home investments and your health to a sub-standard maintenance system.

Click here to learn more about [Rotovac Carpet Restoration](#).
Click here to go back to our [Services](#) page.

